REGISTRATION FORM

PILGRIMAGE TO MEXICO | OUR LADY OF GUADALUPE
Sat, May 1st – Thu, May 6th , 2027 | 6 days
$3,595.00 per person | Double Occupancy

Return form to: Kay Rodrigo | Connaissance Travel & Tours
3852 Finch Ave. E., Suite 306, Scarborough, ON M1T 3T9
877-701-7729 ext. 342 | Fax 416-292-4924 | kay@connaissancetravel.com

ROOMING

☐ I would like a Single room : (+$555 supplement)
☐ I Request assistance in securing a roommate : if unavailable by final payment, single supplement applies
Note: If you share a room and your roommate cancels, you must pay the single supplement to hold your room. Cancellation insurance may cover the additional cost if your travelling companion cancels.

TRAVELLER INFORMATION | Names must match passport. Passport copy required.

Pilgrim	Title	First Name	Middle Name	Last Name
01	☐ Mr ☐ Mrs ☐ Ms			
02	☐ Mr ☐ Mrs ☐ Ms			
03	☐ Mr ☐ Mrs ☐ Ms			

Pilgrim	Date of Birth	Gender	Preferred Name	Email
01		☐ M ☐ F		
02		☐ M ☐ F		
03		☐ M ☐ F		

PASSPORT INFORMATION

Pilgrim	Passport Number	Expiry	Citizenship	Place of Birth
01				
02				
03				

Mailing Address Pilgrim#1:

Street Address: _____

City: _____ Province: _____ Postal Code: _____

Telephone # (Daytime): _____ Cell Phone: _____

Mailing Address Pilgrim#2:

Street Address: _____

City: _____ Province: _____ Postal Code: _____

Telephone # (Daytime): _____ Cell Phone: _____

Mailing Address Pilgrim#3:

Street Address: _____

City: _____ Province: _____ Postal Code: _____

Telephone # (Daytime): _____ Cell Phone: _____

PAYMENT & TRAVEL DETAILS

❑ Enclosed is my cheque for non-refundable deposit if $500.00 per person
❑ My non-refundable deposit has been made by e-transfer to sales@suvara.com. No Password required. Mention the name of the priest and the dates travelling in the note of your etransfer.
❑ Charge my credit card*(4% service fee levied by the banking institution applies)
❑ I have Food Restrictions and they are listed here. _____
❑ I would like a special meal during the air travel.
❑ I do not require travel insurance and I have included a copy of the policy with the policy number and contact information

Connaissance Travel and Tours reserve the right to cancel a tour if the minimum number of participants is not reached.

Your signature here implies that you have read the Terms and Conditions of Connaissance Travel on the following pages.

Signature: _____ Date: _____

TERMS AND CONDITIONS

Reservations, deposits and payment:

- A copy of the information page of your current passport **must** accompany your registration.
- A non-refundable deposit of $500.00 is due withing 48 hours of receipt of your registration to hold a reservation
- Balance is due 90 days prior to departure (Mon. February. 01st, 2027)
- A nonrefundable 4% service fee levied by the banking institution, will apply when payment is made by credit card.
- If a booking is made 90 days or less prior to departure full payment is due. Reservations received after this date are subject to availability and currency fluctuations.

Cancellations & refunds:

- All cancellations must be submitted in writing. Cancellation will be effective upon receipt of official intention to cancel.
- Cancellations prior to final payment date, $200.00 administrative fee plus Travel Insurance Premium will be retained.
- 89 – 60 days prior to departure 50% of the total price plus Travel Insurance Premium will be retained.
- 59 – 30 days prior to departure 75% of total price plus Travel Insurance Premium will be retained.
- 29 – 0 days prior to departure 100% of total price plus Travel Insurance Premium will be retained.
- Refunds for unused accommodation and services are limited to the amounts returned by carriers, sightseeing operators, and hotels.

IMPORTANT RESERVATION INFORMATION

Reservations
Both pages of the Registration form appropriately signed to indicate your acceptance of the Terms and conditions, and your non-refundable deposit of $500.00 is due at the time of booking. The deposit is required to reserve your place with hotels, airlines, etc. The final payment must be received 90 days before the departure. Late reservations must be accompanied by full payment.

Communications
All documents will be sent by email. Please provide your email address as this will be our main mode of communications.

Prices and Taxes
The prices quoted are per person in Canadian Dollars.
Unless indicated otherwise, rates do not include air taxes imposed by the carrier, tips, beverages (except coffee and tea during breakfast service), travel insurance, fuel surcharge, border taxes and visa fees if applicable.

If they are not included, gratuities will be collected prior to departure or upon arrival at the destination by our representative. Gratuities are mandatory and will be distributed to your service providers, i.e. guide, coach driver and hotels. You will be informed after final payment date and before departure what the expected amount will be.

Payment
Our preferred form of payment is by cheque or E-Transfer (sent to sales@suvara.com). With the note mentioning the name of the priest and the dates of travel

Air Travel – Deviations or Extensions
If you wish to deviate from the group travel arrangements or if you wish to extend your trip, this must be specified in writing, at the time of your reservation. All requests are subject to airline regulations and availability. Your acceptance of the new arrangements must be done in writing by email or fax, and once accepted, the changes will be confirmed, and any additional changes will be subject to fees. Some changes may require immediate non-refundable payment (i.e. airline upgrades). Connaissance Travel cannot be held responsible for any delay or flight changes incurred by the airline. All group travel is offered in discounted economy class and as such, advance seating assignments are not available. Your preference may be requested and may be assigned at check in based on availability.

Please advise your air mileage account at the time of reservation. Although we make every effort to apply the appropriate frequent flyer number to your reservation when it is provided to our office, we recommend that you show your card to the check in agent on departure day. We cannot guarantee that the points will be posted to your account otherwise.

Dietary Restrictions
Dietary restrictions and special meals during air travel must be requested at the time of your reservation. This information will be provided to the proper personnel. Please note that not all dietary requests can be accommodated, and we appreciate your understanding in this matter.

Itinerary Changes
We reserve the right to make reasonable changes to the itinerary when necessary for the comfort and well- being of the group. While we strive to operate the program as described in the promotional materials, changes to the itinerary, accommodations, services or order of the visits may be required due to local circumstances.

Responsibility of the Participant
It is important to note that the amount of walking many of our pilgrimages can be significant and the terrain may vary greatly. You may encounter hills, mountains, unpaved streets, cobblestone streets, etc. It is your responsibility to ensure that this tour suits your abilities. Those requiring extra assistance must be accompanied by a travelling companion that can administer this assistance. Also, note that some activities may not be suitable for your individual circumstance and any unused services will not be refundable. If you are not accustomed to physical activity, we recommend that you begin walking "briskly" 1-2 times a day; build up to 2-3 miles with no discomfort.

Cancellations & refunds:
All cancellations (for any reason) must be submitted in writing. Cancellation will be effective upon receipt of official confirmation of your intent to cancel. Cancellation Penalties as follows:

- Cancellations prior to final payment date, $200.00 administrative fee plus Travel Insurance Premium will be retained.
- 89 – 60 days prior to departure 50% of the total price plus Travel Insurance Premium will be retained.
- 59 – 30 days prior to departure 75% of total price plus Travel Insurance Premium will be retained.
- 29 – 0 days prior to departure 100% of total price plus Travel Insurance Premium will be retained.
- Refunds for unused accommodation and services are limited to the amounts returned by carriers, sightseeing operators, and hotels. No refund or adjustment can be made for any portion of journey not used

CONNAISSANCE TRAVEL TERMS AND CONDITIONS

Connaissance Travel and Tours reserves the right to cancel a tour if the minimum number of participants is not reached by the deadline. In case of cancellation by Connaissance Travel and Tours, the full amount paid will be reimbursed and this will represent the final settlement.

Good Value and Expectations:
The Ministry of Consumer Relations requires that Ontarians traveling abroad be advised that they may encounter different living standards and practices than those at home.

Insurance:
We strongly recommend that you purchase cancellation insurance to protect you in the event of trip cancellation, protection to your baggage and to cover you against personal accidents, sickness, injury, and medical expenses or bereavement. Travel coverage for Cancellation and Interruption must be purchased no later than final payment. Please call us for your quote. The insurance premium is non-refundable. It is the client's responsibility to understand the conditions, policies, and exclusions of their insurance policy.

Flight Times:
All flight times are subject to change with or without notice to the traveler. Connaissance Travel and Tours does not accept liability for missed connections or any expenses resulting from an off-schedule, reschedule or late flight.

Flight Connections:
Unless otherwise indicated, included air is from and returning to Toronto only. In the event of a change in the flights, with or without notice, we cannot accept responsibility for any special connecting fares which you might purchase, not included in the journey itinerary and cannot be changed without penalty.

Air Deviations:
If you change the group air itinerary to accommodate your situation, and to retain the quoted fare for the deviation, you must reserve and pay at the time of quotation. Please note that a name change is not allowed and will be treated as a cancellation.

No Air Reservations:
Most journeys may be purchased as "land only". The air credit is inclusive of the ground transportation credit and guests are fully responsible to make their own arrangements to meet the group at the first night's hotel. Connaissance Travel and Tours will not be responsible for guests arriving late due to delayed flights or for covering missed journey days, missed accommodation costs, extra costs because of any delay, or for costs incurred due to the changes in the Connaissance start/end dates and or location. It is recommended that you purchase tickets without restrictions.

Travel Documentation:
A valid Canadian passport, with a validity of 6 months after your return home, is required for all visits outside Canada. It is the sole responsibility of the traveller to ensure proper and valid documentation (including any visa's/ ETAs are obtained well in advance). Failure to provide valid documentation may result in denied boarding of the aircraft and cancellation of your flight arrangements without refund.

Important Notice – European Travel Authorization (ETIAS):

Beginning in **2026**, the European Union will implement the **European Travel Information and Authorisation System (ETIAS)** for visa-exempt travellers. Travellers will be responsible for obtaining an approved ETIAS authorization prior to travel to participating European countries. Failure to obtain ETIAS approval may result in denied boarding or entry.

Baggage Allowance:
Your final documents will indicate the specific regulations of the airline that we will be using.

Liability:
Connaissance Travel and Tours has made the advertised arrangements with various suppliers. Although Connaissance Travel and Tours takes great care in selecting these suppliers, the company accepts no responsibility for Acts of Omissions or Errors by our suppliers or employees. The Company reserves the right to refuse any person as a group member at its own discretion. The Company reserves the right to cancel any or all departures with or without prior notice.

WAIVER OF TRAVEL INSURANCE COVERAGE

Date: _____

Travel Insurance Offered By: Kay Rodrigo (*Name of Agent)*

Agency: Connaissance Travel and Tours

Trip: Pilgrimage to Mexico

Departure Date: Saturday, May 1st, 2027
Return Date: Thursday, May 6th, 2027

I, the undersigned, acknowledge that travel insurance has been offered to me for the above-mentioned trip. I understand the coverage available to me and have **declined travel insurance coverage for myself and, where applicable, on behalf of those travelling with me** on this trip.

By declining travel insurance, I understand that I may be responsible for any expenses, losses, or costs that could otherwise have been covered by an applicable travel insurance policy. I further acknowledge that the agent and agency named above, and **Reliable Life Insurance Company**, will not be responsible for expenses incurred as a result of my decision to decline travel insurance, to the extent permitted by applicable law.

CLIENT INFORMATION

Name of Client:

Signature of Client:

Date:

Connaissance Travel and Tours, 3852 Finch Ave. E., Suite 306, Toronto, ON M1T 3T9
Tel: 877-701-7729 ext:342 Fax: 416-292-4924 TICO Ont Reg 3094019
www.connaissancetravel.com kay@connaissancetravel.com